



COVID-19 POLICY

East Coast Bali Huts & Gazebos and Queensland Thatching & Pavilions

During this period of uncertainty, we wanted to let you know that we are continuing to operate as normal, albeit a couple of minor adjustments.

The changes we have put in place follow government recommendations to help achieve social distancing.

East Coast Bali huts and Gazebos wishes to reassure you that everyone's health & safety is our top priority.

So please don't be offended if you see our staff maintaining distance as this behavior is for the health & safety of all.

At our premises we will be endeavoring to maintain a regular supply of hand sanitizer available for staff & customers. Alternatively, we have a good supply of soap in our bathrooms, along with paper towels, so please feel welcome to utilise these facilities. Washing of hands is one of the best methods of reducing the chance of any virus transmission.

None of our staff have been to any of the affected countries or have knowingly been in direct contact with persons returning from affected countries.

We are attempting to maintain healthy stock levels as our supplies are not manufactured in China. If the impact of the Virus directly affects Australian production & supply lines, then it may be possible that we see some additional supply issues. But not in the immediate future.

Should you require additional information on the COVID-19 virus the following links may assist.

<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-current-situation-and-case-numbers>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/events-as-they-happen#.XnBeTerIP90.email>

Kind Regards,

Hans and Sharna Rauch

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